



JAYKAY PROPERTY

Shanghai JayKay Property Management Limited
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EVALUATION OF SERVICES

We welcome your comments on our services recently provided to you by our staff. Feedback for our valued customers is used to continually monitor, maintain and improve the quality of our services.

Your Name: \_\_\_\_\_

Company Name: \_\_\_\_\_

Staff Attended By: \_\_\_\_\_

Please complete the following and use the below box for any other specific comments:

Table with 4 columns: Service Areas, Below Expectation, Met Expectation, Exceeded Expectation. Rows include Written Information (Accuracy, Timeliness, Helpfulness), Your Consultant (Response to queries, Understanding your needs, Scheduling of services, Follow Up, Property knowledge, Professionalism, Courtesy and Approachability), and Others (Working within budget constraints, Relocation knowledge). Includes a large text box for 'Your feedback:'.

Would you use our services again, or recommend them to others? Yes [ ] No [ ]

Would you mind if we use your name and comments when discussing our services with other potential clients. We hope you will agree, if not, please check this box. [ ]

Thank you for taking time to fill our questionnaire and for allowing us to serve you!

Signature: \_\_\_\_\_

Date: \_\_\_\_\_